

Dear business partners,

In view of the current exceptional situation regarding the COVID-19 pandemic, we would like to briefly inform you about the effects on sensideon. The protection of our employees and their families is very important to us and we would like to support our customers and business partners in this special situation as well as possible.

As a result, we at sensideon rely on a balanced action plan that is intended to ensure **reduced but continuous operation** in the upcoming weeks.

Business trips and meetings:

All business trips were cancelled until further notice. However, we would like to encourage our employees and you to use the possibility of digital media and e.g. dodge for meetings on video conferencing and desktop sharing.

Home office and short-time work:

Most of our workplaces have been converted to home offices. In the non-essential areas, we also take advantage of short-time work starting on April 1st, 2020. *1

*2 Addition: From October 1st, 2020 to March 31st, 2021 sensideon will take advantage of short-time working again.

Deliveries:

Of course, the availability of our standard products remains unchanged. Individual adjustments are still possible to a certain extent.

We are still happy to answer your questions. Therefore, **please use the contact option via E-Mail**. We strive to process this as quickly as possible.

E-Mail office: office@sensideon.com

E-Mail sales: sales@sensideon.com

Office phone: +43 7242 601105 (from 08:00 to 12:00)

The following contact options are available for service inquiries:

Service: service@sensideon.com

Telephone: +43 7242 601105 13

With the measures we have taken, we want to make our social contribution to coping with this exceptional situation and we are confident that together we will be able to make it through the next few weeks and months. We ask for your understanding for any delays in processing your inquiries. We will keep you informed about current developments.

We hope to see you again soon.

Your sensideon team

Further information from December 22nd, 2020

Sensideon is on company vacation and therefore the office will be closed from December 24th, 2020 to January 10th, 2021 inclusive. A hotline will be set up for urgent cases:

- For **urgent service inquiries**, you can call the service hotline on 05.01.2020 on + 43 7242 60 11 05 - 16.
- For **all other urgent matters**, the office hotline is available on January 7th and January 8th in the afternoon on +43 7242 60 11 05 - 12.

Further information from November 16th, 2020 *2

Due to the increasing number of corona infections and the economic delays, it was decided to switch operations back to short-time work since October. Furthermore, during the strict Corona Lockdown (17th Nov-6th Dec. 2020) the workplaces will be largely converted to home office.

Further information from September 1st, 2020 *1

Since end of July, short-time work has ended and most of the employees returned from home-office. Cautionary measures within the office have been further enforced (Limitation of number in one room, hygienic measures & disinfection, ..)

Further information from June 5th, 2020

Due to the ban on major events in Bavaria, the **Sensor + Test trade fair from June 23 to 25 in Nuremberg will unfortunately be cancelled for 2020**, where sensideon would have also exhibited again this year. The fair was therefore postponed to the next year (4-6 May 2021). You can find more information on this at <https://www.sensor-test.de/willkommen-bei-der-messtechnik-messe-sensor-test-2020/>